

Client(s) Che Carson

No	Question	Response
1: Questionnaire		
1.1	On a scale of 1 to 5 (1 being very poor, 5 being exceptional), how would you rank your overall experience with me?	5
1.2	What elements of the Service I provided did you like the most?	Personable, accommodating & always made time to explain things.
1.3	What did you most like about dealing with me?	Down to earth, easy going & extremely approachable.
1.4	Please rate me on the understanding of your needs.	Excellent
1.5	Please rate me on my knowledge and explanation of the lenders products.	Excellent
1.6	Please rate me on my courtesy and friendliness.	Excellent
1.7	Please rate me on my communication throughout the process.	Excellent
1.8	Would you be interested in knowing more about the other services I provide?	Yes
1.9	How did you hear about me?	Through a friend
1.10	Any other comments including areas I could improve my service?	Thanks for making the process simple & not too daunting.